

WISER **TIAA** Institute

New Perspectives An Intergenerational Discussion on Retirement Solutions

iOme Challenge Forum

June 20, 2024 🛽 Washington, DC

This event is made possible with support from:

ACLI
BlackRock
Capital Group
Nelson Mullins
TIAA Institute
Transamerica/Aegon
TruStage

Special thanks to the U.S. Administration for Community Living for their support of the National Resource Center on Women & Retirement, and the CFPB for their partnership.



Discovery Fund

Leveling the playing field for underrepresented founders



"Our mission is to find companies that are producing products and services that are actually improving the lives and financial health of everyday Americans, particularly low- and moderateincome consumers and those who have been underserved by the traditional financial system."

Elizabeth McCluskey Director of Discovery Fund







Along with **40%** of Americans, I grew up around debt and fell into the vicious cycle and accumulated \$15k in credit card debt by the time I was 21.





The current incentives aren't serving the 90%.



Earn points for positive financial behavior.

Drive new membership growth through rewards for better habits.



Best financial education









Improve Financial Well-being

Help consumers upgrade their financial mindset.

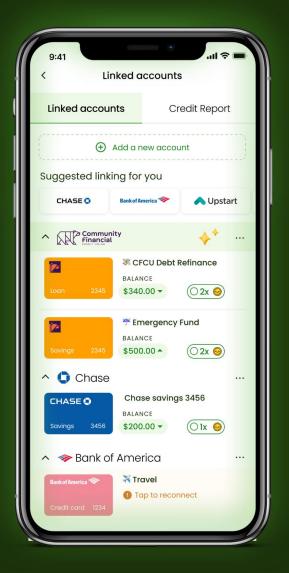
Reduce risk while increasing deposits.



Expand your community

Reach our network of young consumers, and your community.

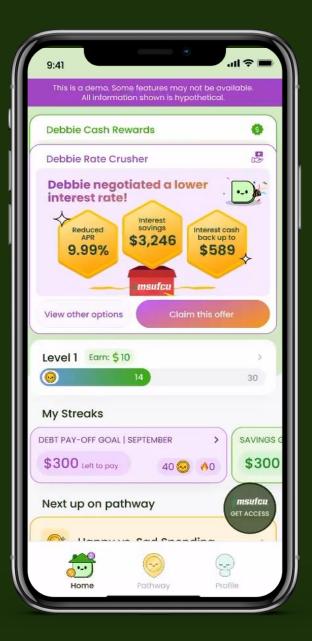
Reward them for taking action.



Motivate engagement on your accounts

Bonus multipliers for engagement on your accounts.

Get your member's full financial picture



Show personalized offers

Help prospective members improve their financial standing through personalized savings and loan offers.

Impact

Debbie users have paid off over \$1m of debt collectively, and active users pay off 3x faster



Results

We have driven significant results for our partners





Changed my life

Debbie has been so fantastic! The modules are interesting and changing my money habits has impacted all the other aspects of my life too. I feel more confident in my money and prepared for the future. There aren't any gimmicks or catches, but you have the option of paying a fee or opening an account with one of their partner credit unions. LFCU's high interest rates make it worth it to save. 100% recommend Debbie to anyone at any point on their personal finance journey.







The Use and Value of Financial Advice for Retirement Planning

Abstract

Offering professional advice around the retirement planning process represents an important component of the financial services industry. We examine the demographic, investment, and behavioral characteristics of individuals who obtain this advice as well as the economic value that it ultimately adds. Using a survey of more than 4,000 working households, we find that wealth and income levels are positively correlated with the decision to engage a professional advisor, as are such factors as marital status, age, and education level. To assess the value added by this advice, we develop a unique metric of retirement income replacement which incorporates health-based life expectancy and household-specific financial circumstances. The approach estimates the percentage of annual pre-retirement income that a household will be able to spend each year in retirement. We establish the unconditional finding that advised households generate significantly larger proportions of post-employment spending (both gross and net of Social Security benefits) than do non-advised households. Controlling for additional explanatory factors, we find that an advisor adds more than 15 percentage points of income replacement in retirement. These findings support the conclusion that obtaining and implementing financial advice in the retirement planning process leads to a demonstrable increase in the level of sustainable retirement spending.

JEL Classification: G1, G11, G2, G23, C51

Key Words: Financial Advice, Retirement Income Replacement, Retirement Planning, Registered Investment Advisors

1 uprise

Al-powered financial advisory for small business owners, as a service

jessica@uprise.us

Al Findncid Advice WII Change Everything

Business owners need advice and companies need revenue, but they're talking past each other

FOR SMALL BUSINESS OWNERS

Traditional financial and tax advice is out of reach

Lack of awareness and time

Hard to know who to trust

FOR COMPANIES

Products are underutilized

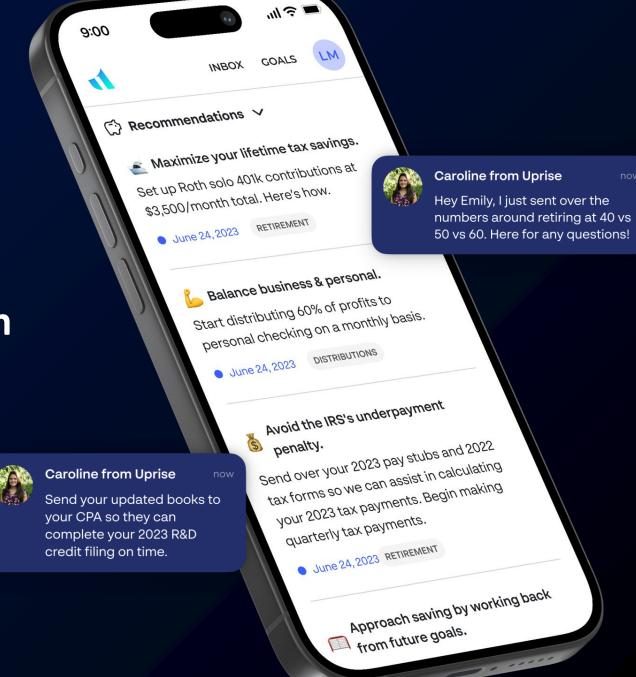
Cross-selling hasn't worked

Lack of insight into customers' lives

Thank you for reaching out. We are unable to provide specific financial or tax advice. We recommend consulting a qualified tax advisor to discuss your individual situation.

Frequent response to financial questions

AupriseFinancial advisory for smallbusiness owners, by the best inAI + human ingenuity



Does financial advice even matter?

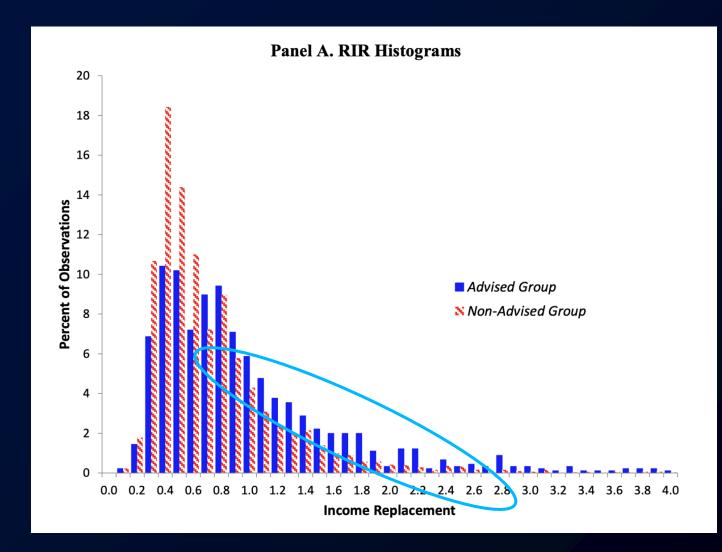
The Use and Value of Financial Advice for Retirement Planning

Abstract

Offering professional advice around the retirement planning process represents an important component of the financial services industry. We examine the demographic, investment, and behavioral characteristics of individuals who obtain this advice as well as the economic value that it ultimately adds. Using a survey of more than 4,000 working households, we find that wealth and income levels are positively correlated with the decision to engage a professional advisor, as are such factors as marital status, age, and education level. To assess the value added by this advice, we develop a unique metric of retirement income replacement which incorporates health-based life expectancy and household-specific financial circumstances. The approach estimates the percentage of annual pre-retirement income that a household will be able to spend each year in retirement. We establish the unconditional finding that advised households generate significantly larger proportions of post-employment spending (both gross and net of Social Security benefits) than do non-advised households. Controlling for additional explanatory factors, we find that an advisor adds more than 15 percentage points of income replacement in retirement. These findings support the conclusion that obtaining and implementing financial advice in the retirement planning process leads to a demonstrable increase in the level of sustainable retirement spending.

JEL Classification: G1, G11, G2, G23, C51

Key Words: Financial Advice, Retirement Income Replacement, Retirement Planning, Registered Investment Advisors



increase in retirement income replacement

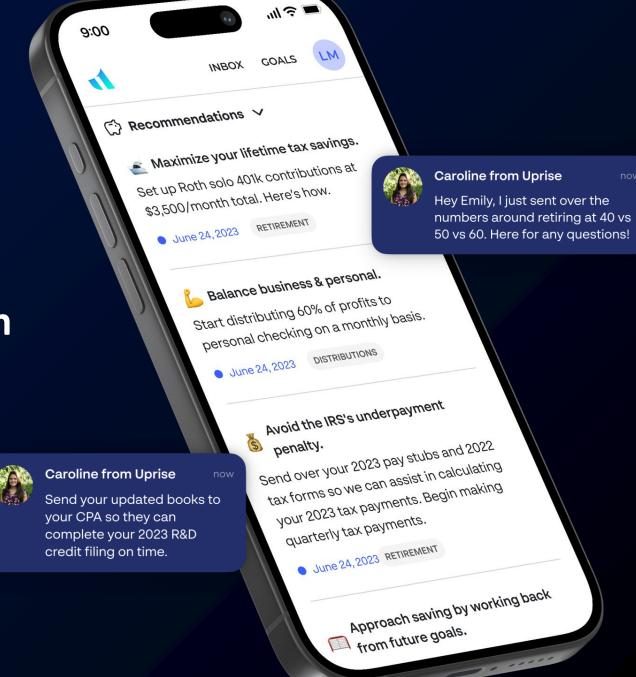
Source: Harlow, W.V., Brown, Keith, and Jenks, Stephen. "The Use and Value of Financial Advice for Retirement Planning" Dec 2019.

Higher savings rate More equity investments Uses sophisticated products Obtains insurance Has a financial plan Higher savings rate More equity investments Uses sophisticated products Obtains insurance Has a financial plan

Greater financial confidence

Source: Harlow, W.V., Brown, Keith, and Jenks, Stephen. "The Use and Value of Financial Advice for Retirement Planning" Dec 2019.

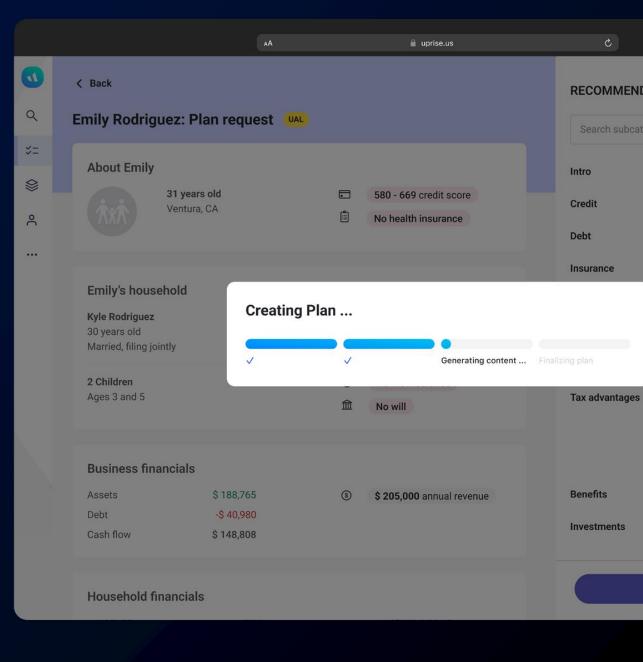
AupriseFinancial advisory for smallbusiness owners, by the best inAI + human ingenuity



Our proprietary tech delivers superhuman service at a 600 : 1 ratio

Recommendation engine + advisor workflows Database of 35 topic areas (& growing)

Human CFPs provide feedback and training



Financial advisory becomes ubiquitous

C Recommendations O Completed ⊗ Removed Get expert advi anytime Be prepared for medical emergencies. Sign up for health insurance coverage as soon as possible through the government's health insurance marketplace. June 24, 2023 HEALTH INSURANCE NerdWallet Ceach STEP 1 OF 3 -Your plan is ready! Hey Austin! 9:41 ..ll 🕆 🗖 It's great to meet you - my name is Caroline, I'm the Lead Financial Advisor at NerdWallet Coach. **Financial Plan** Looking through your info, your finances are in excellent shape: you have built up your business, are ahead on accumulating wealth, and have clear financial goals in mind. For your initial plan FII focus on a few topics to prioritize: getting health insurance coverage, retirement contributions, managing taxes, and investing towards goals. ENTITY Our top priority is that the plan makes sense and is right for you, so we can Complete IRS Form 2553 and NY adjust and cover new topics over time! Form CT-6 to elect S Corporation With Pulley Professional you can message me anytime - whether you have status for your business by March questions about this plan or as things come up throughout the year. Annina 15th.

SUMA

SET A GOAL

Electing S-Corporation taxation on your LLC decreases your tax liability by limiting selfemployment taxes. This means paying yourself a W-2 salary from your LLC - the rest of your LLC income would be distributions that are not subject to self-employment

Done

G

Quarview

1 uprise

Thank You

jessica@uprise.us

Empowering Underserved Communities

Starlight Mission:

Simplify access to government benefits and improve the financial lives of underserved communities

46.6% of members with credit score below 680 have had a loan rejection in the last 12 months

22% of households are unbanked or underbanked

60% of households live paycheck to paycheck

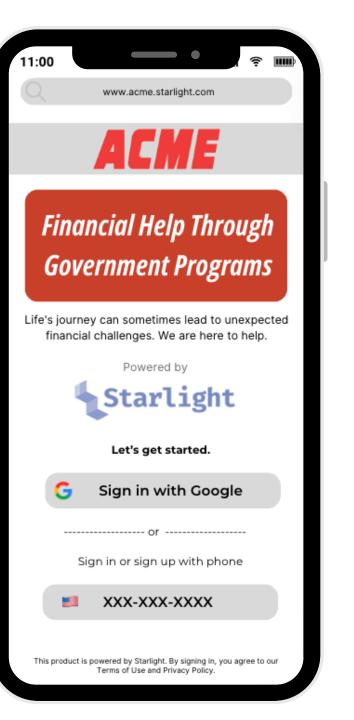
Many members are struggling and facing financial hardship.

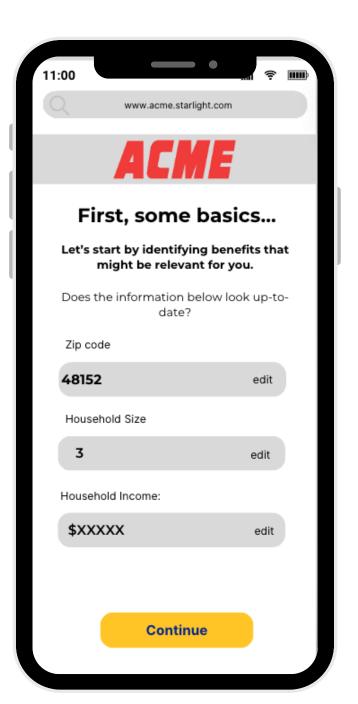
At the same time, \$140B in government financial assistance goes unclaimed each year for over 50M households in need.

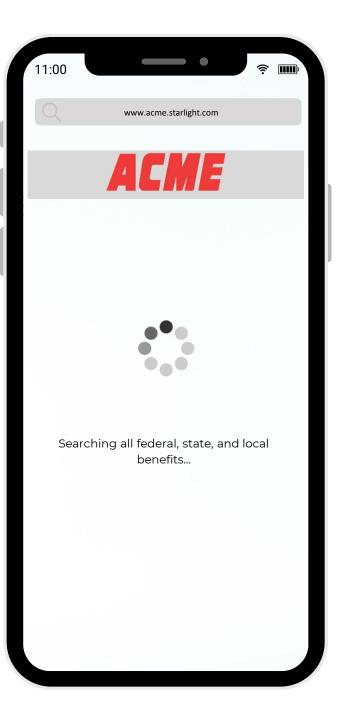
Meet Amy, a member of Acme CU.

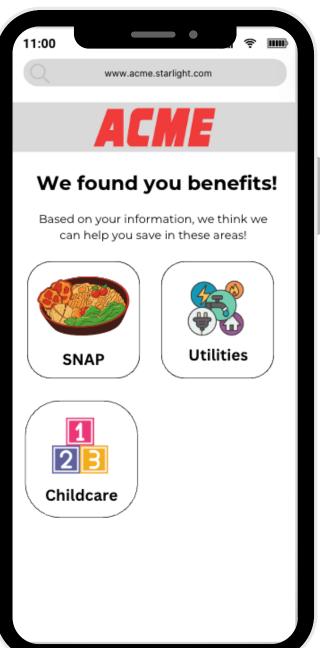
Amy is a single mom, working 2 jobs to make ends meet, and struggling to keep up with her bills.









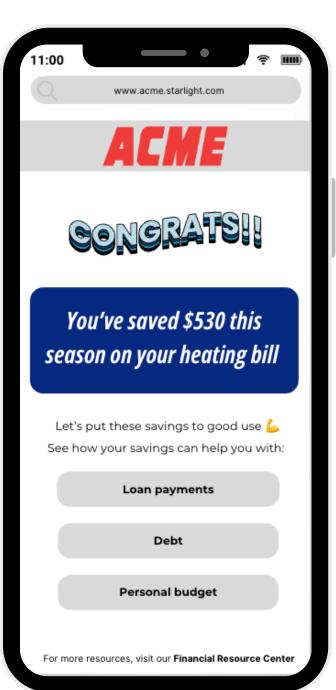




11:00		•	9	
Q	www.acme.st	tarlight.com		
	ACI	//=		
You	Persona	alized	Guid	e
	Step	51		
	Ne.	xt		



Starlight



Realizing Benefits

Amy successfully applies and receives assistance on her utilities bill, reducing her monthly expenses.

This extra cash flow helps with:

- Paying down existing loans
- Avoiding overdraft protection
- Building savings

Starlight also tracks and reports on engagement, savings, and impact for the credit union.

	CME Credit Union Partner Dashboard	
Starlight Usage Dashboard		Export All
Total New Members	Total Existing Members 78,583	
Member NPS	Member Engagement Rate	Member Savings Total \$30,000

Financial assistance we help members access

Existing Programs

- SNAP (food)
- Medicaid (health insurance)
- LIHEAP (utility bill assistance)
- WIC (food for young moms/babies)
- CCAP (childcare assistance)
- UI (unemployment insurance)
- EITC (earned income tax credit)
- CTC (child tax credit)
- ...more coming!

CU-specific programs

We can add additional financial assistance programs that are specific to each credit union, such as:

- Local / county-level benefits
- Down payment assistance programs
- Private grant programs, e.g.
 Neighborhood Impact Program

We are an early-stage fintech with strong backing and tech experience



Catherine Xu Co-Founder

Former product lead @ LinkedIn, Computer Science @ Stanford



GHS VENTURE

S Steady A Steady

FEDERAL CREDIT UNION





Shreenath Regunathan Co-Founder

10 years @ Google in product and strategy

Let's put the credit union difference into action.

Email

hello@get-starlight.com

Website

www.get-starlight.com



WISER **TIAA** Institute

New Perspectives An Intergenerational Discussion on Retirement Solutions

iOme Challenge Forum

June 20, 2024 🛽 Washington, DC

This event is made possible with support from:

ACLI
BlackRock
Capital Group
Nelson Mullins
TIAA Institute
Transamerica/Aegon
TruStage

Special thanks to the U.S. Administration for Community Living for their support of the National Resource Center on Women & Retirement, and the CFPB for their partnership.





2023 Institutional Retirement

Survey of Plan Sponsors

Q1 2024

Investments are not FDIC-insured, nor are they deposits of or guaranteed by a bank or any other entity, so they may lose value.

Lit. No. ITGEPO-071-0824 CGD/10357-S103771

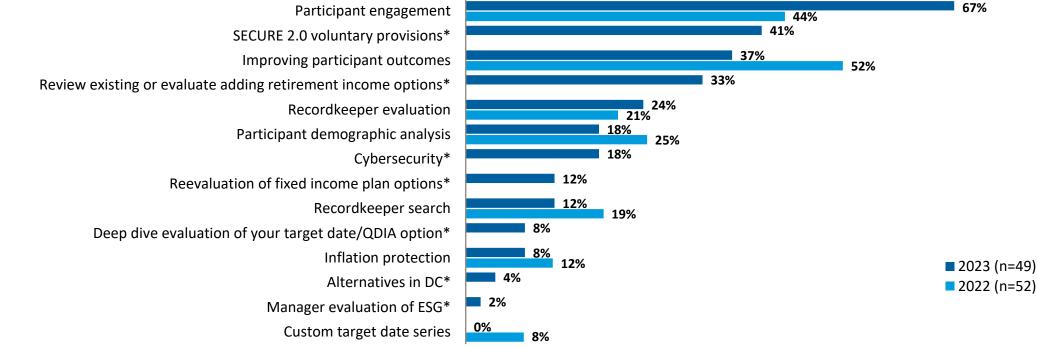
© 2024 Capital Group. All rights reserved.

For financial professionals and institutional investors only. Not for use with the public.

Looking forward 2024 priorities

Improving participant engagement and outcomes remain top priorities for plan sponsors. Voluntary provisions introduced in SECURE 2.0 are also a key focus.

The top priorities for defined contribution (DC) plans in the next 12 months



*Response option not shown in 2022.

Slide illustrates data from public and corporate DC plan sponsors. Please see page 6 for further details.

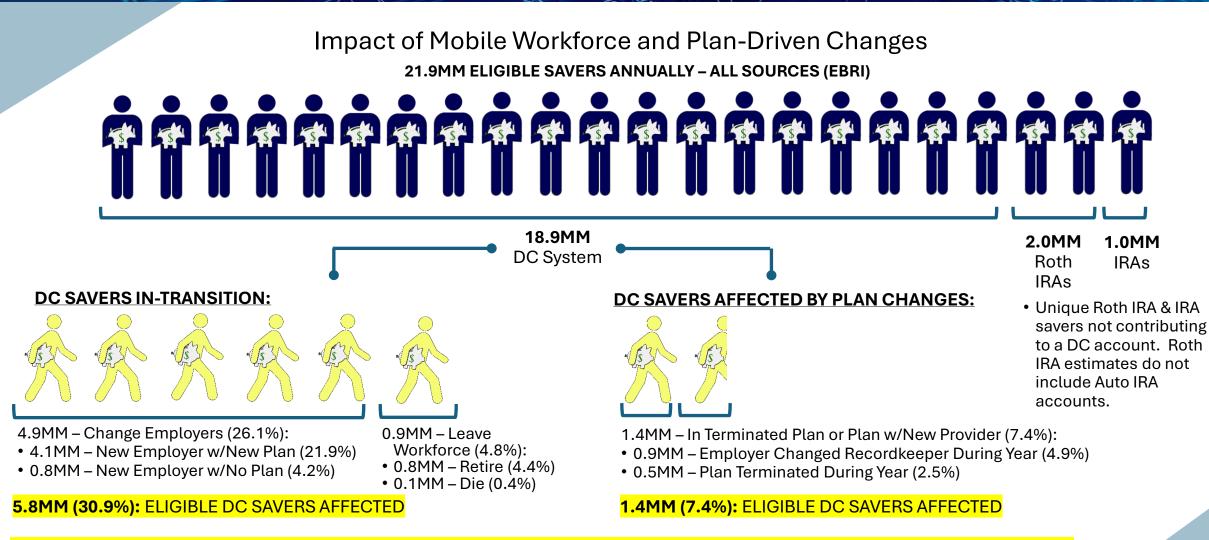
For financial professionals and institutional investors only. Not for use with the public.

Saver's Match

The Promise and the Challenges of the Saver's Match Program



CHALLENGES OF A MOBILE WORKFORCE AND PLAN CHANGES



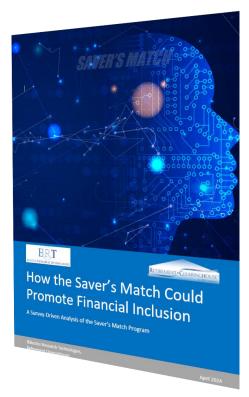
OVERALL, 7.2MM (38%) OF ELIGIBLE DC SAVERS COULD BE AFFECTED BY JOB-CHANGING AND/OR PLAN-LEVEL CHANGES

SIZING THE IMPACT OF THE SAVER'S MATCH

Boston Research Technologies – Retirement Clearinghouse April 2024 Survey Results

Key Finding #1: The Saver's Match Program Could Exert a Powerful Influence on Savings Behaviors Among Both Savers and Non-Savers.

- **89.9% of eligible savers** indicated that they would be very likely (45.9%) or somewhat likely (43.9%) to contribute more to receive a larger matching contribution.
- **73.5% of non-savers** indicated that they would be very likely (26.8%) or somewhat likely (46.8%) to begin saving to receive a program matching contribution.
- **8.5 million savers could be added from the ranks of non-savers**, based upon survey data, and consistent with recent EBRI Saver's Match sizing analysis.



SIZING THE IMPACT OF THE SAVER'S MATCH

Boston Research Technologies – Retirement Clearinghouse April 2024 Survey Results

Key Finding #2: Black and Hispanic Savers Are Likely to Benefit Disproportionately from the Program.

- Black and Hispanic savers:
 - Represent 25.6% of eligible savers, vs. overall defined contribution plan participation levels of 18.6%.
 - Are younger than their White counterparts, with mean ages of 37.1 years and 36.6 years, respectively, vs. White savers (42.4 years).
 - Have lower retirement savings account balances and lower household incomes than White savers.
- **93.6% of Black savers and 92.3% of Hispanic savers** indicated they would contribute more if there were a federal matching contribution.
- Among non-savers, 78.2% of Hispanic Americans and 76.9% of Black Americans indicated they would be more likely to participate in a DC plan if it were offered by their employer.



THE COLLABORATIVE FOR EQUITABLE RETIREMENT SAVINGS

How Effective Might the Saver's Match Be in Mitigating Race/Gender Disparities in 401(k) Plans: Evidence from the Collaborative for Equitable Retirement Savings Project

An Intergenerational Perspective on Retirement Solutions iOme WISER Forum June 20, 2024

Jack VanDerhei, PhD Director of Retirement Studies Morningstar Center for Retirement and Policy Studies Morningstar Investment Management LLC

©2024 Morningstar Investment Management LLC. All rights reserved. Morningstar Investment Management LLC is a registered investment adviser and wholly owned subsidiary of Morningstar, Inc. The Morningstar name and logo are registered marks of Morningstar, Inc.

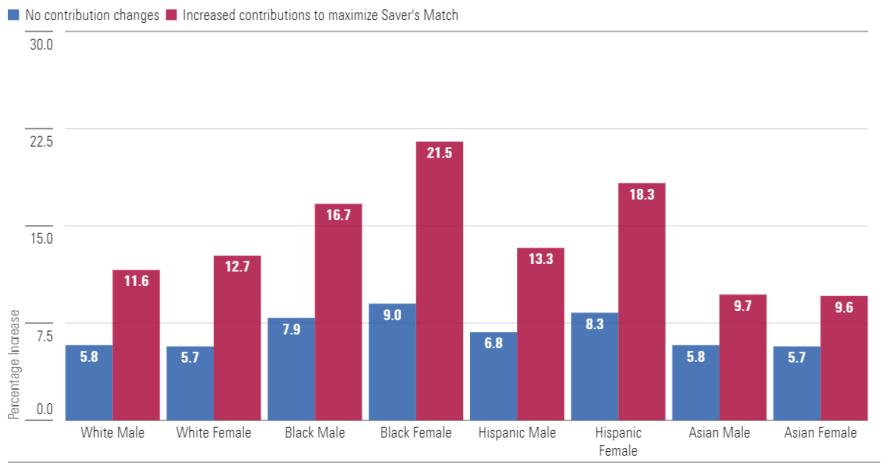






Exhibit 5:

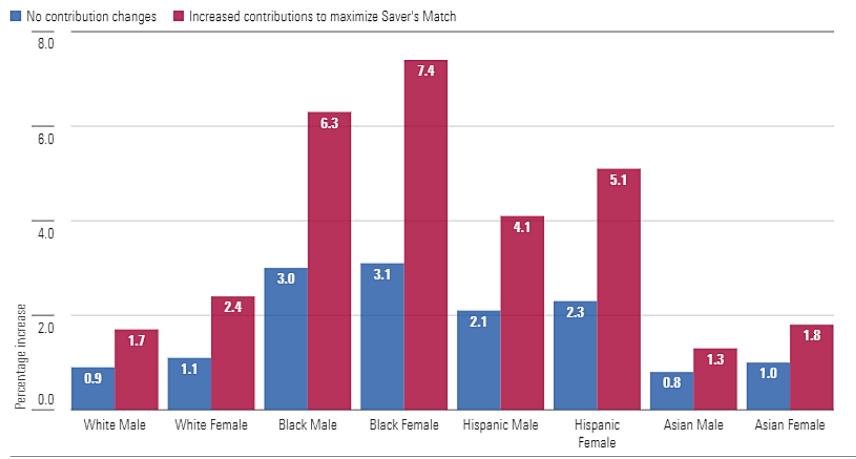
Average Increase In Account Balance To Salary Ratio At Age 65 As A Result Of The Saver's Match By Behavioral Scenario For Participants Currently Eligible Assuming Married Filing Status And No Spousal Income: All Ages Combined



Source: Collaborative for Equitable Retirement Savings. 2022 Data.

Exhibit 6:

Average Increase in Account Balance/Salary Ratio at Age 65 as a Result of the Saver's Match by Behavioral Scenario for All Participants Regardless of Eligibility Assuming Married Filing Status and No Spousal Income: All Ages Combined



Source: Collaborative for Equitable Retirement Savings. 2022 Data.

Disclosures

©2024 Morningstar Investment Management LLC. All Rights Reserved. The Morningstar name and logo are registered marks of Morningstar, Inc. Morningstar Retirement offers research- and technology-driven products and services to individuals, workplace retirement plans, and other industry players. Associated advisory services are provided by Morningstar Investment Management LLC, a registered investment adviser and subsidiary of Morningstar, Inc.

The information contained in this document is the proprietary material of Morningstar. Reproduction, transcription, or other use, by any means, in whole or in part, without the prior written consent of Morningstar, is prohibited. Opinions expressed are as of the current date; such opinions are subject to change without notice. Morningstar or its subsidiaries shall not be responsible for any trading decisions, damages, or other losses resulting from, or related to, the information, data, analyses or opinions or their use. This commentary is for informational purposes only. The information, data, analyses, and opinions presented herein do not constitute investment advice, are provided solely for informational purposes and therefore are not an offer to buy or sell a security. Please note that references to specific securities or other investment options within this piece should not be considered an offer (as defined by the Securities and Exchange Act) to purchase or sell that specific investment. The performance data shown represents past performance. Past performance does not guarantee future results. This commentary contains certain forward-looking statements. We use words such as "expects", "anticipates", "believes", "estimates", "forecasts", and similar expressions to identify forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause the actual results to differ materially and/or substantially from any future results, performance or achievements expressed or implied by those projected in the forward-looking statements for any reason.



WISER **TIAA** Institute

New Perspectives An Intergenerational Discussion on Retirement Solutions

iOme Challenge Forum

June 20, 2024 🛽 Washington, DC

This event is made possible with support from:

ACLI
BlackRock
Capital Group
Nelson Mullins
TIAA Institute
Transamerica/Aegon
TruStage

Special thanks to the U.S. Administration for Community Living for their support of the National Resource Center on Women & Retirement, and the CFPB for their partnership.





Investing in Our Future: A Transition to Sustainable Retirement Security

June 20, 2024



Team Members



Roy Randen MBA '25



Cira Sun M.S. '24



Emmanuel Animashaun MPH/MBA '25



Di Han M.S. '24



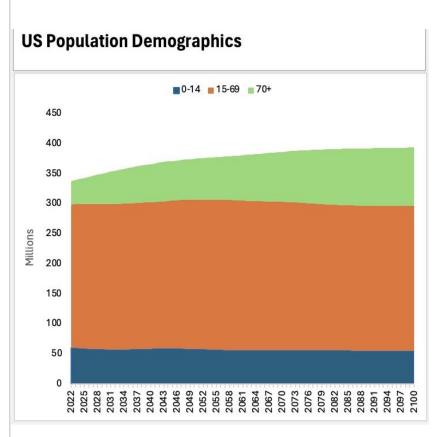
Deanna Portero MPH/MBA '25



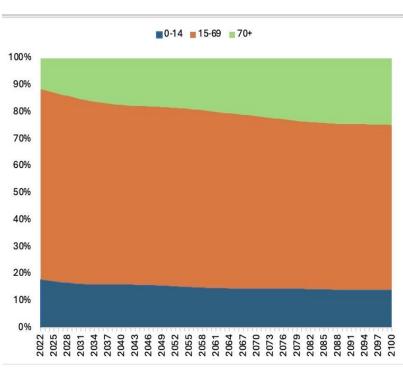
Xenia Afoakwah MBA '25

Background

- The current pay-as-you-go (PAYG) Social Security system is unsustainable due to demographic changes.
 - Aging population
 - Declining birth rates
 - Increasing dependency ratio
- This demographic shift results in Trust Fund depletion by 2035



US Population Demographics



Our Strategy



Proactive approach: Implement changes before the trust fund is depleted to enable a smooth transition.



Reaffirm social contract:

Reaffirm and strengthen the longstanding social contract between the government, American workers, and their families.



Innovative adaptation:

Adapt to the realities of a changing America and shifting workforce dynamics.



Equitable and sustainable: Balance equity and sustainability, ensuring the system remains fair for all generations.

Our Solution

Individualized Accounts

- SS contributions automatically invested with target-date fund approach
- Accounts are not heritable; Unspent balances subsidize safety net elements of SS. Option for partial quasi-heritability once trust fund recovers.

Increase Revenue

- Remove payroll cap
- Increase tax rate to 7.2% for above cap earners

Reduce Expenses

• Maintain after tax benefit levels for sunsetting PAYG generation, with a 10% nominal reduction defrayed by altering tax treatment of benefits.

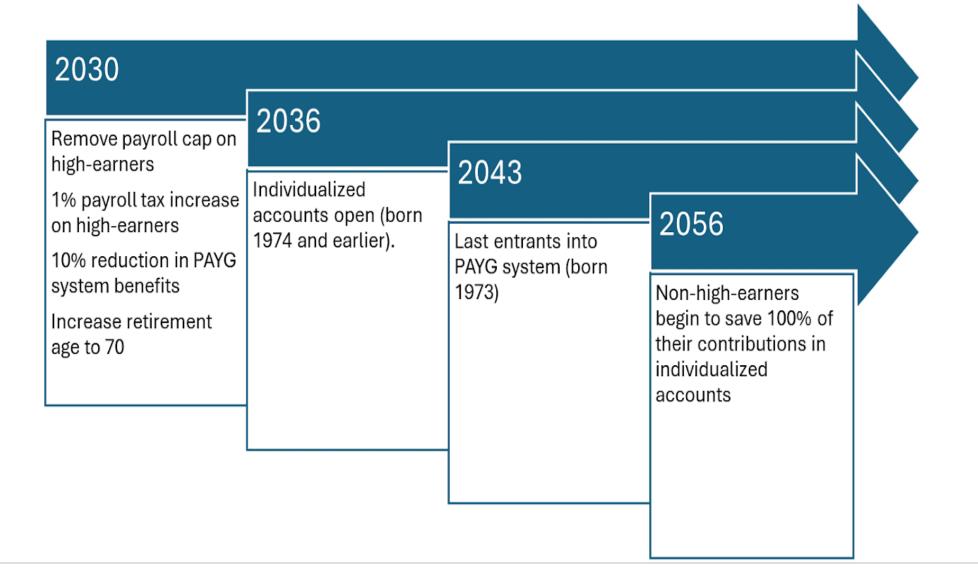
Equitable Transition

- Boomers accept nominal reduction with maintained after tax benefits
- Gen X, Millenials, Gen Z accept
- Retirement age increase to 70
- Keep 75% of contributions through 2056. 25% of their contributions go to ongoing subsidy of Boomers

Outcome

- Fulfill social contract for those near retirement
- Create a much brighter future for those with time to save and invest
- Permanently unlink retirement security from demographic ratios

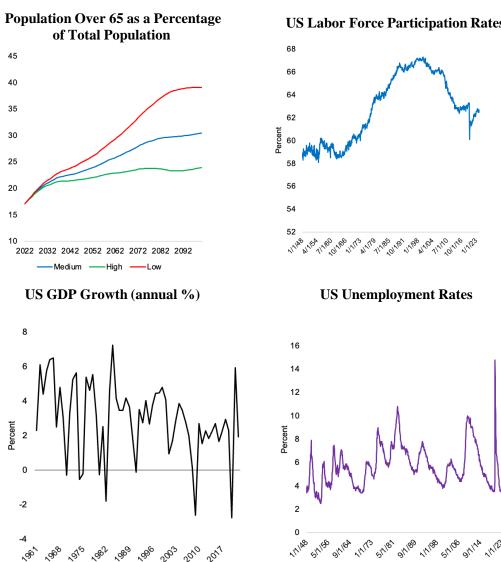
Timeline for Policy Rollout



Methodology

Model Inputs

- **Population projections:** based on UN estimates and • projections of the US population up to year 2100; used to calculate working age and retiree populations
- **GDP growth:** historical average annual growth used to adjust • future income and contribution estimates.
- Labor force participation rates: used to calculate ٠ US labor force from the working age population
- **Unemployment rates:** used to calculate total workers ٠ from the labor force



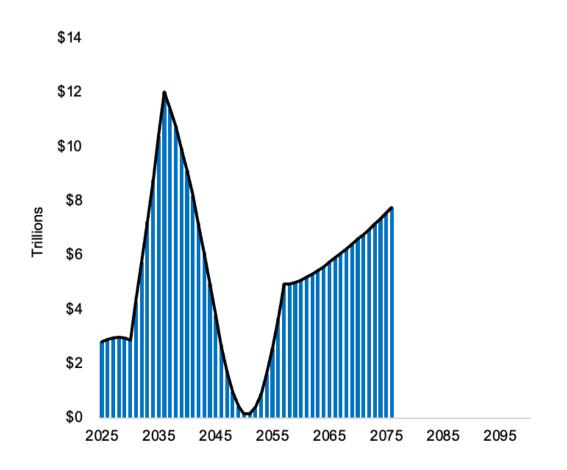
Percent

US Labor Force Participation Rates

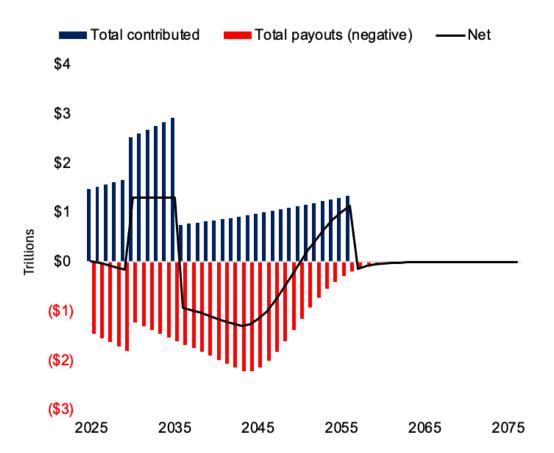


Results of Proposed Transitions

Trust Fund balance

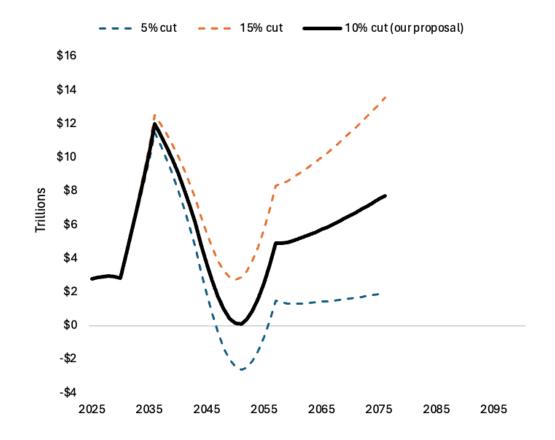


Contributions vs. Payouts



Parameter Sensitivity: Benefit Cut

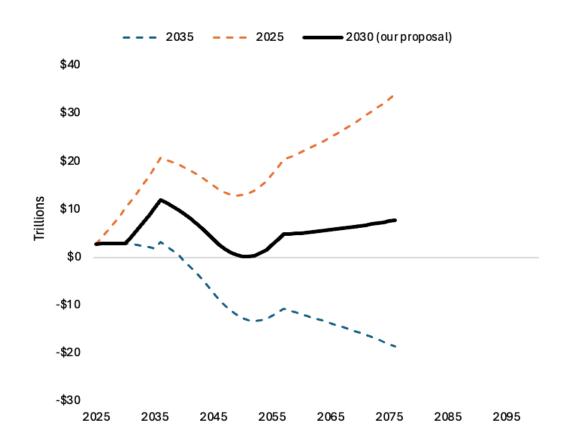
Social Security Cut



The proposed 10% nominal cut to benefits maintain the trust fund's solvency over the long term without altering Social Security's status as a revenue-constrained entitlement program.

Parameter Sensitivity: Year of Start

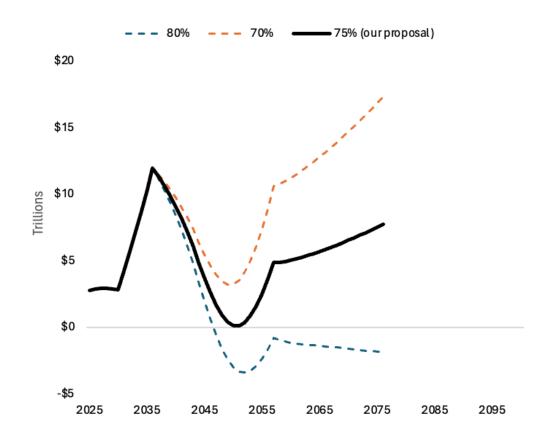
Adjusting When SS Reforms Introduced



Implementing the proposed changes in 2030 balances timely intervention with political feasibility, keeping the trust fund solvent.

Parameter Sensitivity: Contributions to Individualized Accounts

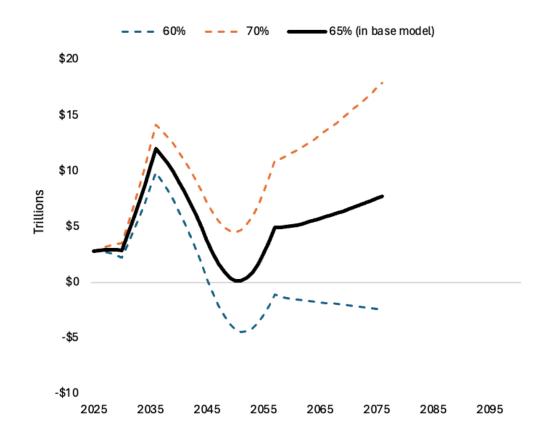
Retention Rate



The 75% retention rate (i.e. 25% subsidy rate) for individualized accounts during the transition period allows for a smooth transition away from the PAYG system without exhausting the trust fund.

Parameter Sensitivity: Labor Force Participation Rate

Labor Force Participation Rate



Maintaining a strong labor force participation rate (e.g., 65% or higher) is crucial for the long-term solvency of the Social Security trust fund.

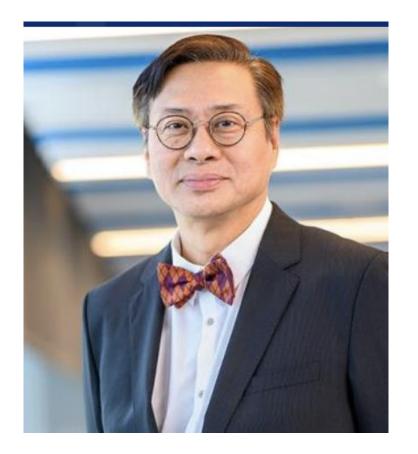
Conclusion

- Our proposal is a call to renew our commitment to the well-being of American workers and their families
 - Demographic changes make a PAYG system unsustainable
 - Trust fund balance will run out of money by 2035 if nothing is done

- Transitioning to individualized accounts invested in high return assets will result in increased lifetime benefits, but also require sacrifices from all:
 - Lifting the retirement age to 70
 - Higher taxes for the wealthy
 - Retirees grandfathered into the legacy PAYG system keep 90% of their benefit
 - Workers retain 75% of contributions through 2056

• By embracing change and working together, we can create a Social Security system that is resilient, responsive, and ready for the challenges ahead

Acknowledgment







Prof. Phillip H. Phan

Prof. Xian Sun

Prof. Nagpurnanand Prabhala



WISER **TIAA** Institute

New Perspectives An Intergenerational Discussion on Retirement Solutions

iOme Challenge Forum

June 20, 2024 🛽 Washington, DC

This event is made possible with support from:

ACLI
BlackRock
Capital Group
Nelson Mullins
TIAA Institute
Transamerica/Aegon
TruStage

Special thanks to the U.S. Administration for Community Living for their support of the National Resource Center on Women & Retirement, and the CFPB for their partnership.

